



GUIDANCE FOR HAULIERS OPERATING IN THE EU AND DRIVING TO THE PORT OF DOVER OR EUROTUNNEL

From 1 January 2021, HGV drivers using the Short Straits (Port of Dover or Eurotunnel) must ensure they have the correct documents before they set off and enter Kent.

Hauliers must use the '**Check an HGV is Ready to Cross the Border**' service on [gov.uk/transition-haulage](https://www.gov.uk/transition-haulage) to check they have the correct documentation to travel to the EU via the Short Straits.

Drivers with the correct documentation will be issued with a digital **Kent Access Permit** to access all roads in Kent (such as the M20).

- **Green:** all relevant documentation has been declared present, and goods may be taken to the port.
- **Amber:** documentation has been declared present, but goods can only be taken to the port after the driver has gone to an HMRC Office of Departure or a Third Party Authorised Consignor to complete customs processes.
- **Red:** some or all documentation is missing, and **goods should not be taken to port.**

Drivers that do not use the '**Check an HGV is Ready to Cross the Border**' service or travel to the border without a valid Kent Access Permit will be identified by enforcement officers via roadside enforcement and Automatic Number Plate Recognition (ANPR) cameras and may be subject to a £300 fine.



FOR MORE INFORMATION ON WHAT DOCUMENTATION YOU NEED VISIT [GOV.UK/TRANSITION-HAULAGE](https://www.gov.uk/transition-haulage)



OPERATION BROCK

Operation Brock is a traffic management system designed to keep Kent's roads open in the event of disruption at the Port of Dover and Eurotunnel.

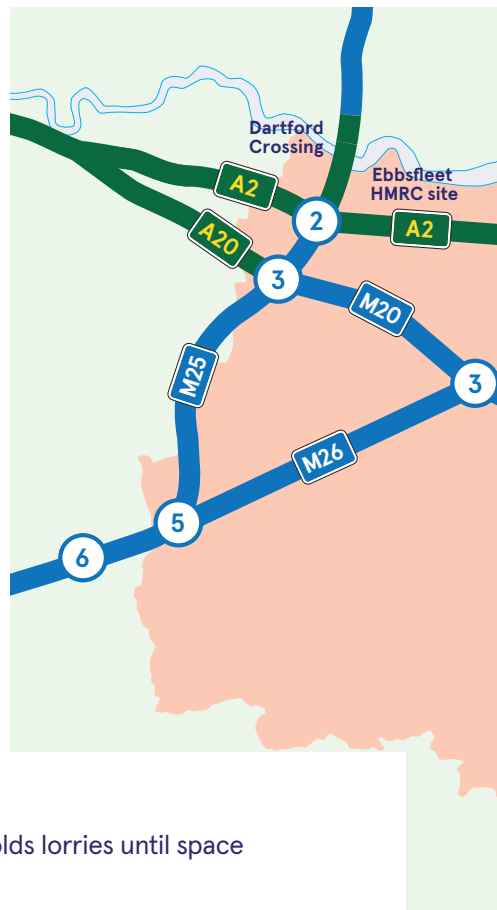
When Operation Brock is in force it is a **legal requirement to use the signed routes only** for HGV journeys to Port of Dover and Eurotunnel.

Enforcement officials will be deployed to intercept vehicles trying to use alternative routes – drivers who are caught risk a **£300 fine** and will be turned around.

Operation Brock options include:

- **A20 Dover TAP:** A queuing system which holds lorries until space becomes available at the Port of Dover.
- **M20 Moveable Barrier:** A concrete barrier between junctions 8 and 9 of the London-bound M20 to install a contraflow. HGVs bound for Dover and/or Eurotunnel will be held on the coastbound carriageway.
- **Manston Airfield:** An off-road site designed to hold traffic heading for the Port of Dover. Border readiness checks will take place here to ensure hauliers have the correct paperwork.
- **Ashford Sevington Inland Border Facility:** An off-road site next to junction 10A of the M20, to be used if the M20 contraflow approaches capacity.
- **A256 TAP:** A queuing system which holds lorries coming from Manston until space becomes available at the Port of Dover. Only used if Manston is activated.

Depending on the situation and your destination, you will be directed to one of these areas. Signs, diversions, and speed restrictions will be in place.



NEW RULES FROM

1 JANUARY 2021

FOR DRIVERS AND VEHICLES OPERATING IN EUROPE



Scan the QR code to view the Haulier Handbook which contains detailed information on new customs procedures and the actions you must take.

Visit gov.uk/haulier-handbook

Available in English, Cymraeg, Polski, Limba Română, български, Čeština, Deutsch, Español, Français, Lietuvių Kalba, Magyar, Nederlands, Русский Язык, & Türkçe.



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GOV.UK/TRANSITION-HAULAGE

